

## SE is Engineering

- Making things that work - practical
- Use of models, standard designs, methods, tools
- Constraints: time, money, organisation
- Managing people, communication

Software Engineering

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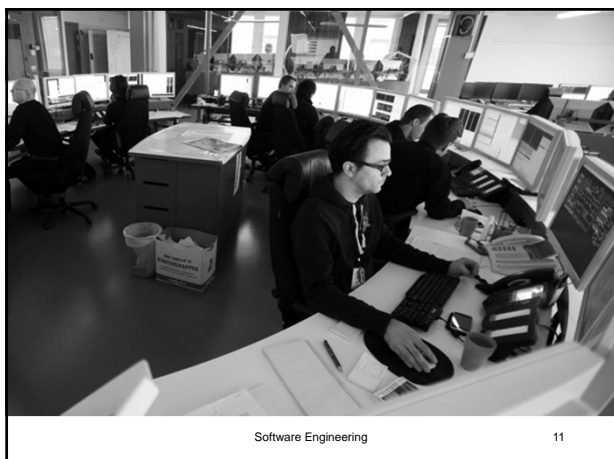


## ...but not always like Engineering

- Every project is mostly new
- Software is "invisible",
- perceived to be adaptable (rewrite code vs. rebuild a bridge)
- lacks physical boundaries - gets complex
- Usability - "getting it right"
- Legacy systems

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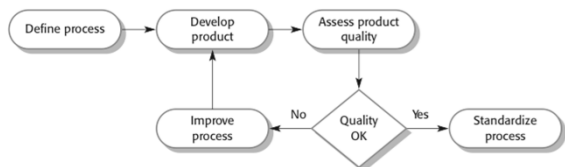
## Process

- Process  
- what really happens ... too messy
- Process model  
- abstraction, common themes
- Method (or: Process)  
- what *should* happen  
Every company has one! (ADM, PROPS)

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Figure 24.3 Process-based quality



## Product Quality

- Acceptable: usable, learnable, compatible
- Efficient: response time, memory use
- Dependable: safe, reliable, secure
- Maintainable: documented, structured

[Fig. 1.2, 24.2]

## Process (method) Quality

- People actually follow it:
  - acceptable, usable, learnable
- It delivers:
  - efficient, in time, acceptable product quality
- Manageable
  - visible, robust to problems
- Supportable
  - documented, structured

## The ingredients

Requirements

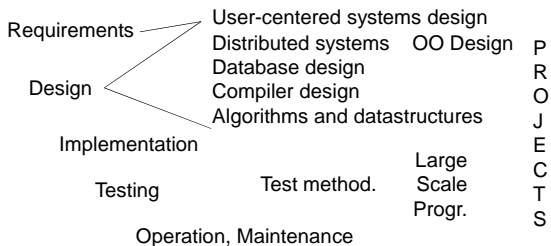
Design

Implementation

Testing

Operation, Maintenance

## Some related courses



## The waterfall model

